## CLPS SATISFACTION SURVEY 2017

Find out what staff, persons supported, and their families, board members and community partners had to say about Community Living Parry Sound this year.

## WHO WE HEARD FROM



People currently
supported, people who
previously received
services, and family
members



Community partners and board members



CLPS Staff
including
management,
direct and indirect
staff

WHAT CLPS IS DOING WELL



- Passport Funding
- Community Partners/ Relationships
- Person Centred Services
- Supportive Staff
- Employment
- Home Satisfaction

WHAT CLPS WILL WORK ON



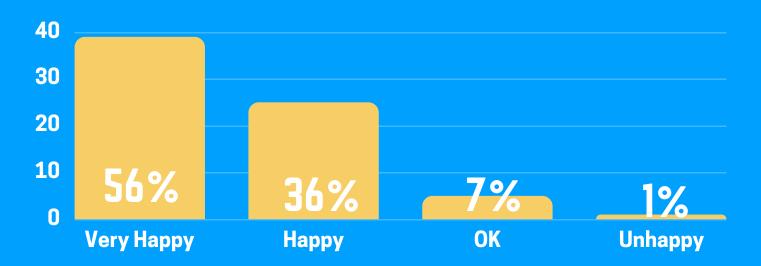
- Technology
- Communication
- More Education
   Opportunities
- Change (too fast/too much)
- More Support

HOW CLPS
RESPONDED



- Partnership with LIFT Philanthropy partner
- Implementation of the Person Centered Practices Advisory Committee

## **OVERALL SATISFACTION**



Level of satisfaction