Making Lives Personal

November 2012   Issue #3

Staff Input Update

Over the past month each program has had a chance at staff meetings to review the Working/Not Working themes that resulted from the session at the Annual Staff Meeting. Each program also identified their top three priority areas to work on and developed at least three actions to address the areas. The following are actions that have been taken to date:

- A person centered thinking tool box has been developed and distributed to all programs for use
- Administrative supports for typing plans has been initiated
- Lisa is booked to attend different sites for computer training
- Workshop to explain planning to people supported offered on November 1st, 35 registrants
- October's newsletter explained the roles of staff in planning

Other actions are in the planning stages. Updates will follow.

Success Story

Formal and informal planning has led to a great success for Paul R. A number of years ago he decided he would like to get his driver's licence. Through some formal agency planning he identified the goal, documented it and set actions to make it happen. This was followed up with an annual review that helped him get to the next steps. From that point he has done all the planning himself, asking for the help he needs along the way from supports, family and friends. Paul has been successful in obtaining his driver's licence, taking the Young Driver's of Canada course, obtaining and insuring a vehicle, taking trips out of town with friends and now he has become employed in a position that requires him to provide transportation for people who need it to get around the community.

This is a true person centered planning success story. Not all planning has to be documented; it all starts with the spark given by the voice of the person wanting a change in life and snowballs from there. It doesn't have to happen overnight, it's not magic or making dreams come true; it's helping people to voice change that they want, identify steps to make the change and supporting them in their journey to success.

Tool of the Month – Inclusion Web

The Inclusion Web is a tool that helps us to identify the people and places that are accessed by people we support in 8 areas of life. One symbol/star on the inside of the "pie" signifies one **person** in each area; one symbol/star on the outside of the "pie" signifies one **place** in each area. We identify gaps and have conversations around where people would like to fill gaps and how to support them to move forward.

INCLUSION WEB
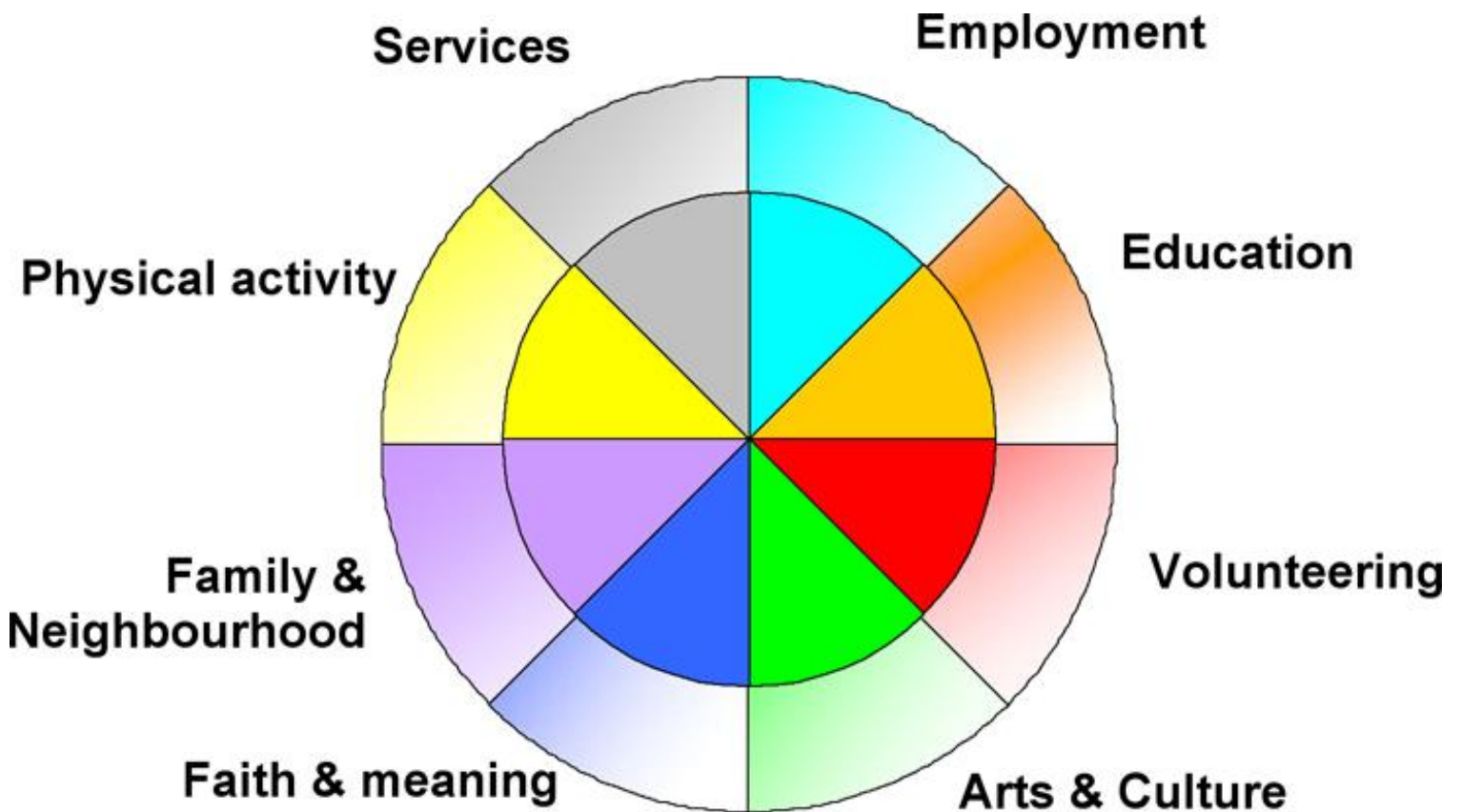
This tool will be explained at upcoming staff meetings or call Barb for more details.